



# ANNUAL MAINTENANCE CONTRACT (AMC)



**CITY LIFT**  
Performance in Motion

## Why Regular Elevator Maintenance is Important

Regular elevator maintenance is indeed crucial for ensuring safe and efficient operation. Regular servicing helps to identify and address potential issues before they escalate into major problems, reducing the risk of breakdowns and accidents. I'll be sure to check out your blog post for more insights on determining the ideal maintenance frequency. It's always valuable to stay informed about best practices for elevator maintenance to prioritize safety and reliability.

<b>SAFETY</b>	<b>RELIABILITY</b>	<b>COMPLIANCE</b>
<b>COST SAVINGS</b>	<b>USER EXPERIENCE</b>	<b>PRESERVATION OF PROPERTY VALUE</b>



# Why you should choose City Lift as your elevator maintenance service partner

It's reassuring to know that your elevator servicing includes timely delivery of genuine spare parts and compliance with all relevant safety standards. Having professional technicians with extensive experience adds another layer of confidence in the quality of service provided. With these assurances, building owners and managers can trust that their elevators are in capable hands and that maintenance and repairs will be carried out effectively and safely.

<b>24X7 SERVICE</b>	<b>EXPERIENCED EMPLOYEE</b>	<b>TRUSTED SINCE 37 YEARS</b>
<b>FLEXIBLE &amp; ECONOMICAL</b>	<b>ORIGINAL SPARE PARTS</b>	<b>100+ SERVICE TEAM</b>

## Standard or customized contract coverage

We offer proven maintenance programs for elevators and escalators, not just maintenance contracts. To help you find the ideal plan, we look at three major criteria:

**Response times :** Does your building need immediate service, or will 24-hour response be sufficient?

**Coverage :** Will basic coverage for parts and service do, or do you need a comprehensive plan for mission-critical installations?

**Costs :** What are your budget requirements? We can help you find a plan that works within your cost parameters.



We can provide a maintenance plan tailored to the unique requirements of your building and your tenants. City Lifts service professionals have the expertise to assess your requirements and provide a customized plan designed specifically for you.

## What Elevator Maintenance Agreements does City Lift Offer?

We offer elevator service packages to precisely suit your requirements. Our service agreements are easy to understand and transparent to make it easier for you to select the most appropriate solution. We offer four different coverage levels:

### **GOLD AGREEMENT**

Gold level coverage sounds comprehensive, especially with its inclusion of a systematic maintenance program and coverage for minor component replacements. It's essential to have such agreements in place to ensure the smooth operation of elevators and to address any issues promptly. This level of coverage not only helps maintain the reliability of the elevator but also contributes to the safety and satisfaction of users.

### **SILVER AGREEMENT**

The Silver level coverage sounds like a practical option, offering systematic maintenance checks at an economical price point. While it may not include all the bells and whistles of the Gold level, it still provides essential maintenance to keep the elevator running smoothly. Regular systematic checks are crucial for identifying any potential issues early on and maintaining the overall safety and reliability of the elevator. This level of coverage can be a great choice for those looking for a balance between cost-effectiveness and maintenance efficiency.

### **BRONZE AGREEMENT**

The Bronze level agreement seems tailored for specific needs, offering basic service suitable for unoccupied buildings that still require routine maintenance to preserve equipment functionality. While it may not include extensive systematic checks or component replacements like the Gold or Silver agreements, it provides essential servicing to ensure that the elevator remains in working condition. This level of coverage could be a cost-effective solution for buildings with minimal usage, prioritizing basic maintenance to keep the equipment operational.



# What is Included in our Elevator Maintenance Services?

GOLD AGREEMENT	GOLD	SILVER	BRONZE
CALL CENTER SUPPORT TO REGISTER COMPLAINTS	✓	✓	✓
<b>MAINTENANCE VISIT</b> REGULAR ON-SITE INSPECTIONS INCLUDING BASIC MAINTENANCE WORK CALL-BACK INTERVENTIONS COVERS CALL BACK ASSISTANCE DURING WORKING DAYS MONDAY TO SATURDAY	✓	✓	✓
<b>SMALL REPAIRS</b> SMALL REPAIRS, DEFINED, ARE INCLUDED TO ENSURE AVAILABILITY	✓	✓	✓
<b>MID REPAIRS</b> MID REPAIRS, AS DEFINED IN CONTRACTS	✓	✓	
<b>CUSTOMIZATION</b> COMPREHENSIVE COVERAGE OF ALL-IN MAINTENANCE, CALL-BACKS, AND REPAIR WORK ALONG WITH CUSTOMIZATION OF SERVICES BASED ON CUSTOMER NEEDS AT ADDITIONAL COST.	✓		

## SERVICES IN DETAIL

 <p>Visual Inspection</p>	 <p>Testing Of All Safety-relevant Components</p>	 <p>Lubrication Work, Readjustment and Re-calibration Tasks</p>	 <p>Maintenance and Inspection Of Shaft Ventilation Components</p>	 <p>Disposal Of Lubricants and Cleaning Agents</p>
 <p>Testing Electrical Equipment</p>	 <p>Oil Change (gearbox And Engine)</p>	 <p>Replacing The Traction Sheave</p>	 <p>System Cleaning</p>	 <p>Rope Change</p>



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### **City Lift (India) Ltd.**

11th Floor, Ackruti Star, MIDC Central Rd, Chakala Industrial Area (MIDC), Andheri East, Mumbai - 400 093.  
Tel. No. : 022 69020000 - 100 | Email : [city@citylift.co.in](mailto:city@citylift.co.in) | W : [www.citylift.co.in](http://www.citylift.co.in)

### **Hyderabad**

301 Sai Kiran Apartment, 7-1-53/1,  
Dharam Karan Road, Ameerpet, Hyderabad-16  
Email: [city.hyderabad@citylift.co.in](mailto:city.hyderabad@citylift.co.in)

### **Chennai**

4/5 2nd Floor, Muthiyal Reddy Nagar,  
Inner Ring Road, Adambakkam,  
Chennai - 600 088.  
Tel. : +91 44 2260 0119  
Email Id.: [city.chennai@cityelevators.in](mailto:city.chennai@cityelevators.in)

### **New Delhi**

206/1, 2nd Floor, B-9, Nehru Complex,  
Pandav Nagar, Delhi - 110 092.  
Email: [city.delhi@citylift.co.in](mailto:city.delhi@citylift.co.in)

### **Power Project Division**

857, SBI Colony, Tadoba Road,  
Tukum, Chandrapur - 442 401.  
Tel. : +91 71722 55858