



ANNUAL MAINTENANCE CONTRACT (AMC)

Why Regular Elevator Maintenance is Important

Regular elevator maintenance is indeed crucial for ensuring safe and efficient operation. Regular servicing helps to identify and address potential issues before they escalate into major problems, reducing the risk of breakdowns and accidents. I'll be sure to check out your blog post for more insights on determining the ideal maintenance frequency. It's always valuable to stay informed about best practices for elevator maintenance to prioritize safety and reliability.

SAFETY	RELIABILITY	COMPLIANCE
COST SAVINGS	USER EXPERIENCE	PRESERVATION OF PROPERTY VALUE



• Why you should choose City Lift as your elevator maintenance service partner

It's reassuring to know that your elevator servicing includes timely delivery of genuine spare parts and compliance with all relevant safety standards. Having professional technicians with extensive experience adds another layer of confidence in the quality of service provided. With these assurances, building owners and managers can trust that their elevators are in capable hands and that maintenance and repairs will be carried out effectively and safely.

24X7 SERVICE	EXPERIENCED EMPLOYEE	TRUSTED SINCE 37 YEARS
FLEXIBLE & ECONOMICAL	ORIGINAL SPARE PARTS	100+ SERVICE TEAM

Standard or customized contract coverage

We offer proven maintenance programs for elevators and escalators, not just maintenance contracts. To help you find the ideal plan, we look at three major criteria:

Response times : Does your building need immediate service, or will 24-hour response be sufficient?

Coverage : Will basic coverage for parts and service do, or do you need a comprehensive plan for mission-critical installations?

Costs : What are your budget requirements? We can help you find a plan that works within your cost parameters.

We can provide a maintenance plan tailored to the unique requirements of your building and your tenants. City Lifts service professionals have the expertise to assess your requirements and provide a customized plan designed specifically for you.



• What Elevator Maintenance Agreements does City Lift Offer?

We offer elevator service packages to precisely suit your requirements. Our service agreements are easy to understand and transparent to make it easier for you to select the most appropriate solution. We offer four different coverage levels:

GOLD AGREEMENT

Gold level coverage sounds comprehensive, especially with its inclusion of a systematic maintenance program and coverage for minor component replacements. It's essential to have such agreements in place to ensure the smooth operation of elevators and to address any issues promptly. This level of coverage not only helps maintain the reliability of the elevator but also contributes to the safety and satisfaction of users.

SILVER AGREEMENT

The Silver level coverage sounds like a practical option, offering systematic maintenance checks at an economical price point. While it may not include all the bells and whistles of the Gold level, it still provides essential maintenance to keep the elevator running smoothly. Regular systematic checks are crucial for identifying any potential issues early on and maintaining the overall safety and reliability of the elevator. This level of coverage can be a great choice for those looking for a balance between cost-effectiveness and maintenance efficiency.

BRONZE AGREEMENT

The Bronze level agreement seems tailored for specific needs, offering basic service suitable for unoccupied buildings that still require routine maintenance to preserve equipment functionality. While it may not include extensive systematic checks or component replacements like the Gold or Silver agreements, it provides essential servicing to ensure that the elevator remains in working condition. This level of coverage could be a cost-effective solution for buildings with minimal usage, prioritizing basic maintenance to keep the equipment operational.



• What is Included in our Elevator Maintenance Services?

GOLD AGREEMENT	GOLD	SILVER	BRONZE
CALL CENTER SUPPORT TO REGISTER COMPLAINTS	✓	✓	✓
MAINTENANCE VISIT REGULAR ON-SITE INSPECTIONS INCLUDING BASIC MAINTENANCE WORK CALL-BACK INTERVENTIONS COVERS CALL BACK ASSISTANCE DURING WORKING DAYS MONDAY TO SATURDAY	✓	✓	✓
SMALL REPAIRS SMALL REPAIRS, DEFINED, ARE INCLUDED TO ENSURE AVAILABILITY	✓	✓	✓
MID REPAIRS MID REPAIRS, AS DEFINED IN CONTRACTS	✓	✓	
CUSTOMIZATION COMPREHENSIVE COVERAGE OF ALL-IN MAINTENANCE, CALL-BACKS, AND REPAIR WORK ALONG WITH CUSTOMIZATION OF SERVICES BASED ON CUSTOMER NEEDS AT ADDITIONAL COST.	✓		

SERVICES IN DETAIL



Visual Inspection



Testing Of All Safety-relevant Components



Lubrication Work, Readjustment and Re-calibration Tasks



Maintenance and Inspection Of Shaft Ventilation Components



Disposal Of Lubricants and Cleaning Agents



Testing Electrical Equipment



Oil Change (gearbox And Engine)



Replacing The Traction Sheave



System Cleaning



Rope Change



CITY LIFT
Performance in Motion



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